

❖ Profile and Competences

Accomplished management professional offering more than 5 years of progressive experience leading and delivering major IT development projects and programs.

- Demonstrated success managing a team of up to 16 technical professionals in planning, development, design, testing, implementation, and maintenance of software innovations.
- Thorough grasp on emerging technologies, such as cloud computing and software as a service (SaaS), along with enterprise networking, Service oriented Architecture (SOA), and other IT principles.
- Superior skills in the areas of people management, customer service, relationship building, stakeholder management, team collaboration, and multilingual communications.

Core Competencies:

Project Planning & Implementation • Program Delivery • Stakeholder Management • Customer Engagement / Requirements • Product Evaluations • Interpersonal Relations • Strategy Management & Tactical Execution • Resource Management • Process Improvement • Internal Collaboration • Cross-Functional Team Building • Staff Leadership & Coaching.

❖ Professional Experience

F-SECURE COPORATION, Helsinki, Finland, 2006-Present

Software as a Service (SaaS) company specializing in security applications.

Manager, Labs System Development (2010-Present)

Direct a Labs department team of 6 in the management of high value IT assets, supporting 24/7 system availability. Oversee the development, testing, implementation, and maintenance of applications that perform dashboard monitoring, virus analysis and protection, multi-engine scanning, and web content analysis. Focus the team on key product deliverables in the File and Network Reputation category, creating such features as parental control and browsing protection.

- Grounded the project management approach in advanced tools, such as Scrum project management, continuous integration, and eXtreme programming.
- Submitted web content classification and browsing protection patent application.
- Assembled a team of top software and quality engineering talent.

Manager, Labs Systems Maintenance (2010)

Orchestrated the maintenance function for a 24/7 Labs operation, supervising 3 engineers plus a demanding workload of technical support requests. Managed the process of repairing defects, rewriting code, and testing new features on all the various security systems. Organized the workflow to ensure maximum system availability and customer service.

- Designed a maintenance protocol based on Kanban principles, which enhanced system integrity, reliability, and functionality.
- Minimized system and service disruptions and resulting contract penalties.
- Initiated infrastructure improvements that reduced the need for maintenance.
- Presented over 65 new ideas to the Research and Development team.

Project Manager / Team Leader (2007-2010)

Led Scrum-based project planning and implementation on technical innovations and new product development. Defined requirements, allocated resources, monitored systems development, and oversaw implementation. Served as a liaison between senior leadership and project teams of up to 16 software and quality engineers, systems administrators, and database administrators.

- Contributed to the development of key infrastructure, which helped expand the company's SaaS product offering and market share
- Led a 1-year project involving the design and launch of a Service Oriented Architecture (SOA).
- Project managed the design and implementation of additional key offerings, including a DB Cluster, Dashboard, Ticketing System, Expert Systems, Sample & Web Reputation Systems, Priority Queues, and many others.

F-SECURE COPORATION (Continued...)

Quality Engineer / Maintenance Manager (2006-2007)

Contributed to the planning, development, and delivery of new software systems. Organized strategy meetings with the development and leadership teams.

- Introduced best practices in system testing automation and quality control.

ELAN IT RESOURCES / MANPOWER, Espoo, Finland • 2005-2006

Recruiting company focused on the technical and IT marketplace.

SAP R/3 Test Manager

Executed all system testing projects for SAP applications. Gathered requirements, wrote test plans, and oversaw integration testing, user acceptance testing, and formal unit testing.

- Provided testing results and recommendations to clients and internal leadership teams.

Additional Professional Background:

Technical Consultant, DIRECT LINK TECHNOLOGIES OY, Helsinki, Finland (2010)

Tester / Trainee, TRYMEDIA SYSTEMS, Alicante, Spain (2003-2004)

Sales Advisor, PC CITY, Alicante, Spain (2002-2004)

❖ Education, Training & Certifications

Postgraduate Master in Business Administration (2005)

FUNDESEM Business School, Alicante, Spain.

Master of Science in Computer Engineering / Computer Science (2005) Study Abroad: Erasmus Program – Artificial Intelligence, Skövde, Sweden

University of Alicante, Alicante, Spain.

Certified Scrum Master

Situational Leadership

Coaching (GROW method)

Facilitation

PMI Certification preparation course

Lean Software Development

Business Process Modeling (UML)

❖ Technical Competencies

Project Management: SCRUM, PMI, Waterfall.

OS: Linux, Windows, UNIX (Solaris), MS-DOS.

Web Technologies: HTML, XML, Javascript, CSS, Scripting languages.

Databases: MySQL, NoSQL (Cassandra, Redis, Memcache).

Programming Languages: Python, JavaScript, C, C#, Visual Basic, PHP.

Frameworks: Django, Web2Py, CakePHP, RubyOnRails.

Testing: Selenium (Core, RC and IDE), Mercury Tools (Test Director).

Backlog management: Jira + Greenhoper (Agile).

Defect management: Jira, Bugzilla, CTS.

Office: MS Office, Open Office, Works, MS Project.

❖ Language Fluencies

Spanish: Native, **French:** Fluent, **English:** Fluent.